

# Environment & Health Safety Management Policy



**LNT DCCS** is committed to achieving Zero Harm by implementing the following core principles, enabling a holistic approach towards business sustainability.

- Creating a safe working place designed to prevent injuries and ill health for all persons, including employees, visitors, and customers.
- Promoting consultation and participation of all workers
- Eliminating hazards and reducing OHS risk.
- Protecting the environment and preventing pollution through various means including the sustainable use of resources
- Endeavouring for continual improvement of our HSE system performance, Setting / adopting appropriate EHS objectives.
- Management and mitigation of all HSE opportunities and risks.
- Complying with all statutory and regulatory (Legislative) and other applicable requirements
- Fostering a culture of learning, development, and innovation
- Focussing on stakeholder engagement and interaction

**Date:** 01.05.2024

**M.V. Vijayababu**

**Document Number:** LNT-DCCS-IBMS-EHSP

Chief Operating Officer - Data Center Business



**LARSEN & TOUBRO**

---

**Data Center & Cloud Services**

# Information Security and Data Privacy Policy



**LNT DCCS** is committed to implementing the following core principles enabling, a holistic approach towards our Information Security and Data Privacy management system.

- Identification of all information assets, including personally identifiable information that is valuable to the organisation.
- Determining the risks and opportunities related to Confidentiality, Integrity, and Availability of information.
- Managing and mitigating risks and opportunities by implementing both technological and administrative controls.
- Controlling changes that can impact information security and data privacy.
- Providing value to the way we conduct business and support information security and data privacy objectives.
- Endeavouring for continual improvement of our management system performance
- Complying with all legislative and other applicable requirements, especially for Personally Identifiable Information.
- Fostering a culture of learning, development, and innovation
- Focussing on stakeholder engagement and interaction

**Date:** 01.05.2024

**M.V. Vijayababu**

**Document Number:** LNT-DCCS-IBMS-ISDPP

Chief Operating Officer - Data Center Business



**LARSEN & TOUBRO**

---

**Data Center & Cloud Services**

# Quality & IT Service Management Policy



**LNT DCCS** is committed to achieving customer delight by implementing the following core principles to achieve a robust Quality & IT Service management system.

- Adhering to all service level and contractual commitments
- Exceeding the customer expectations for Quality of Services (SLA)
- Continual engagement with all stakeholders to meet their expectations.
- Building value for the customer's colocation, managed services, and cloud service needs
- Implement a Do it Right the First-Time approach.
- Monitoring and improving our service delivery on a regular basis
- Endeavouring for continual improvement of our management system performance, Setting / adopting appropriate quality objectives.
- Management and mitigation of all opportunities and risks
- Complying with all Legislative and other applicable requirements
- Fostering a culture of learning, development, and innovation
- Focussing on stakeholder engagement and interaction

**Date:** 01.05.2024

**M.V. Vijayababu**

**Document Number:** LNT-DCCS-IBMS-QITP

Chief Operating Officer - Data Center Business



**LARSEN & TOUBRO**

---

**Data Center & Cloud Services**

# Business Continuity Management Policy



**LNT DCCS** is committed to achieving zero disruption to business by implementing the following core principles, enabling a holistic approach towards the Business Continuity Management System.

- Identifying potential threats and disruptions, which could cause a break in operations.
- Implementing cost-appropriate actions to mitigate the likelihood and/or severity of a threat.
- Designing an effective plan that recovers lost business function's goal of avoiding harm to people and minimizing damage to the organization's profitability, reputation, and ability to operate with minimal downtime.
- Setting and achieving the recovery objectives as per the commitment to our customers
- Allocating roles and responsibilities and periodically testing Business Continuity and Disaster Recovery plans and achieving optimal performance.
- Addressing the coordination of our initial response to a crisis or incident in an effective and timely manner with all interested parties.
- Endeavouring for continual improvement of our management system performance by investing in technology and infrastructure and assisting in recovery of services after a disaster
- Managing and mitigating of all risks and opportunities
- Complying with all legislative and other applicable requirements
- Fostering a culture of learning, development, and innovation
- Focussing on stakeholder engagement and interaction

**Date:** 01.05.2024

**M.V. Vijayababu**

**Document Number:** LNT-DCCS-IBMS-BCP

Chief Operating Officer - Data Center Business



**LARSEN & TOUBRO**

---

**Data Center & Cloud Services**